



**UNIVERSITY OF  
KWAZULU-NATAL**

**Behavioural Medicine**  
Nelson R Mandela School of Medicine  
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Durban 4041 South Africa

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TO WHOM IT MAY CONCERN

**Carmen Fitz-Gerald and Jacqui Klopper**

It is a pleasure to provide a reference for Carmen Fitz-Gerald and Jacqui Klopper of Artful Conference and Event Specialists (ACES). I have known them since 2004 when they were formally engaged to organise the XXIII International Association for Suicide Prevention (IASP) Conference that our Department hosted at the Durban, International Conference Centre in September 2005.

We were very pleased with their work. They were involved with all aspects of the conference, the success of which must be, to a considerable degree, accredited to their sterling effort. I was particularly impressed with their knowledge and attention to detail. Another aspect that they clearly demonstrated expertise was in the way they assisted the Scientific Committee with the receiving, tracking and collating of abstracts and papers, as well as, notifying delegates about their submissions and acceptance of papers – a task which is usually a major concern at scientific conferences.

I have found Ms Fitz-Gerald and Ms Klopper very easy to work with, as well as, exceptionally pleasant and flexible. They are very professional and reliable in the way they conduct their business.

I do not have any hesitation recommending them.

Sincerely

  
BJ Pillay

Professor B J Pillay, Head of Department and Chief Clinical Psychologist  
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